Cultural Awareness Training



For a better quality of life

The A.I.M.E.R. Project:

Achieving the Integration of Migrant Communities and Ethnics Residents

Purpose of Training

The purpose of the training is to provide underpinning knowledge and skills to Managers / Supervisors and Staff to help them understand the implications of cultural differences workplace, in an effort to improve cohesion between new migrants and their host communities.

Unique opportunity to attend this fully funded training course provided by AIMER and Essex County Council.

Who Should Attend

All staff who work in a multicultural environment, whether they are themselves of non-UK origin or work with colleagues or service users of non-UK oriain.

Learning Outcomes

- Increased awareness of how different cultures perceive each other;
- Greater understanding of how culture influences people's attitudes, behaviour and communication styles;
- Better knowledge of how to adapt behaviour and communication styles in order to communicate with and work with care workers or service users from other cultural and linguistic backgrounds more effectively;
- Greater ability to handle cultural clashes and misunderstandings between residents and care workers or colleagues from other cultural and linguistic backgrounds;
- Increased awareness of key language issues when working with people whose native language is not English or not their own.

Training Dates for Managers/Supervisors

Friday 2nd March – Ongar Thursday 10th May – Witham

Full day training course - 09:30 to 17:00

Training Dates for Staff

Thursday 1st March 2012 – Chelmsford Wednesday 9th May 2012 - Wickford Friday 11th May 2012 - Chelmsford

In 2009, Essex County Council embarked on a new adventure: a project part-funded by the European Commission, through Interreg 2 Seas. This Project is aimed at Achieving the Integration of Migrant Communities and Ethnics Residents from the UK, France and Belgium. It focuses on the challenge of integrating newly arrived migrants and ethnic minority communities, and seeks to implement new initiatives to achieve tangible progress in improving cohesion between new migrants and their cost communities. For more information on AIMER please visit the website www.aimerproject.eu

To book your place, please email: <u>mailessex.brokerageservice@essex.gov.uk</u>

Giving full details of delegate name, job title and contact details

